

EpicCare Link Enhances Continuity of Care Through a Single Platform

EpicCare Link gives referring physicians and other community providers access to a subset of patient data within the Trinity Health TogetherCare system. Community providers, and a variety of other clinical and clerical roles, can access EpicCare Link to review patient charts, engage in two-way secure messaging and complete other tasks. One of the greatest benefits of utilizing EpicCare Link is to improve the continuity of care in our community.

Place Orders and View Schedule

EpicCare Link provides community users with the necessary flexibility to provide an optimal patient care experience. For example, community users at small organizations might need to place orders for a service at a Trinity Health location. EpicCare Link gives these users the ability to place orders – such as lab, radiology, and referrals – into our system while allowing Trinity Health to maintain a role in the coordination of patient care.

Community users can also access a patient's schedule through *Upcoming Appointment* reports. Only appointments within TogetherCare will appear.

Lab Collection

Health Ministries who live on *Beaker* can use EpicCare link to document specimen collection and shipping of signed lab orders at community sites. This feature allows your ministry to send and track specimens without having to reprint labels.

Messages

In Basket, TogetherCare's integrated task management and communication system, provides a solution for secure electronic communication between Trinity Health and community users. EpicCare Link includes an *In Basket* module similar to *In Basket* in *Hyperspace*. EpicCare Link users can view messages they receive and can perform actions on those messages, just like *Hyperspace* users.

Event Notifications

Per user preference, TogetherCare automatically sends notifications to community users of critical events for their patients via secure messages. TogetherCare automatically sends an *In Basket* message when an event involving a community user's patient occurs. This appears in the appropriate folder and a notification on the home page dashboard. Examples of events include ED arrival, admission, and discharge.

Reports

With the *My Reports* activity, community users with appropriate security can access detailed reports within EpicCare Link. These reports are automatically configured and delivered directly to the community organization so they can track and follow up on trends, such as the site's referrals, scheduling and a patient access summary.

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Release of Information

The *Release of Information (ROI)* activity provides requesting parties, such as attorneys, with a paperless release of information delivered securely through the web. Trinity Health can grant the requester access to EpicCare Link so the requester can view the releases prepared for them by the health information management (HIM) department. This system saves time and is more efficient than faxing or scanning documents. The requester will only have access to information covered under the approved ROI request.

Healthy Planet Link

Healthy Planet Link is an extension of EpicCare Link for affiliated providers and care management teams. It allows organizations to message patient care teams, resolve patient care gaps, leverage dashboards and use *SlicerDicer*, TogetherCare's reporting tool designed for customizable data exploration for large patient populations. These analytics and care management tools are best suited for Community-Based Organizations involved in population health initiatives.