

FISCAL YEAR 2024 (JULY 2023 – JUNE 2024)

COMMUNITY IMPACT REPORT

Saint Francis Hospital



Our Community Impact by the Numbers

\$8.6M in Community Benefit

The IRS has clearly defined standards for reporting community benefit which includes unpaid Medicaid financial assistance, and other community programs.

\$9.5M in Community Impact Activities

Community Impact meets the spirit of community benefit and acknowledges the investments made that are making an impact in the community that the IRS does not consider.

\$167K in Community Grants

In our continuous commitment to building a healthier community, Saint Francis awarded grants to vital community-based initiatives that address a broad spectrum of needs related to the prioritized CHNA needs. Partners include:

- Merakey: Behavioral Health
- Cornerstone: Housing
- Amanacer: Behavioral Health

Wilmington was selected to receive multi-year funding from Trinity Health's Transforming Community Initiative (TCI). TCI is a partnership between Saint Francis and Cornerstone West CDC to address housing through focused policy, system and environmental change while applying a racial equity lens to ensure advancement of health equity.

Community Collaborations & Coalitions

By partnering with other nonprofits, we can increase **reach**, **shared resources** and **enhance expertise**, leading to a stronger community.



Patient Financial Assistance

Financial assistance expanded in early 2024 to include insured patient's co-pays, co-insurance, and deductibles for patients with incomes up to 400% of the Federal Poverty Level. In FY24, Saint Francis provided...

\$3.2M in financial assistance
352 patients benefited

2023 Community Health Needs Assessment and Implementation Strategy Priorities

A Community Health Needs Assessment (CHNA) identifies community assets, needs and the current state of health and social well-being of a community. The process requires input from those who live in the community on both identifying and prioritizing the needs that will be addressed in the three-year Implementation Strategy. Our process applies a racial equity lens in addressing the identified need to advance health equity. Saint Francis found these three needs to be the most significant in the 2023 CHNA:



Housing



Food Security



Access to Care

For a more in-depth explanation of the CHNA and Implementation Strategy, visit trinityhealthma.org/community-benefit/chna/saint-francis.

THE HEALTHY VILLAGE

FY24 Partners: Hope Commission Women's Reentry, Merakey, Delaware Hospice

The Healthy Village at Saint Francis partners share a passion and commitment to improving the outcomes to create a stronger community by addressing many social determinants that can inadvertently affect the quality of health in the Wilmington community.

These social determinants include: behavioral health, affordable housing, workforce development, education, senior services and health equity.

Many health conditions can be worsened by the stress of these life factors, and our goal with each Healthy Village partner is to not only treat the initial health issue but to create a place where community members can receive the necessary comprehensive care under one roof.



Community Impact at a Glance



Integrating Social & Clinical Care

Saint Francis screened more than 6,500 patients for health-related social needs in primary care settings. If patients identify a need, our teams are able to connect them to community resources through the Trinity Health Community Resource Directory, community health workers and other social care professionals.

34.79% of those screened identify at least one need. Top needs included:



Food Access



Financial Insecurity



Transportation

COMMUNITY RESOURCE DIRECTORY

Need a little help?

Find community resources quickly and easily

¿Necesita Ayuda?

Encuentre recursos comunitarios de manera rápida y fácil

SCAN HERE



ESCANEAR AQUI

communityresources.trinity-health.org

Support Your local CHWB Fund

Not all communities have equal opportunities to be healthy, or the same needs. That's where Saint Francis steps in and steps up. We do what is necessary to promote good health for everyone.

To make a donation, call 302-575-8282 or visit giving.trinityhealthma.org/stfrancis.

YOUR COMMUNITY HEALTH & WELL-BEING PROGRAM LEAD

Vilma Lopez

Manager Community Health & Well-Being

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Healthy Village Equity Center Number:

302-575-8202

Key Community Initiatives

Community interventions are hospital-based services, programs, and activities that promote health and healing as a response to identified community needs. Some examples of our community interventions include:

Community Health Workers (CHWs) are trusted members of the community and work closely with patients by assessing their social needs, home environment and other social risk factors, and ultimately connect the patient (and their family) to services within the community. Saint Francis employs two CHWs as part of our care teams.

National Diabetes Prevention Program From July 1, 2023 – June 30, 2024, Trinity Health Mid-Atlantic has enrolled 46 participants into the Lifestyle Change Program, including 13 Black/African American and one Hispanic/Latinx participants. This program was made possible through funding from Trinity Health through a cooperative agreement with the CDC to advance health equity in diabetes prevention.

Food Security Initiatives Programs to support food security include our Trinity Health Farm Box (provided 2,595 free farm boxes to Marydale Retirement Village), 233 grocery gift cards (to individuals or families who were identified as food insecure), The Backpack Meal Program (provided 3,332 meals to Las Americas Aspira), 276 backpack meals and 248 adult meals (to community members who did not have access to food) and 58 meal kits to homeless individuals accessing our emergency room.

The Healthy Village Equity Center (HVEC) addresses the social needs of the community and patients at Saint Francis Hospital. Located in the former hospital gift shop, the HVEC offers a wide range of services for community members in need free of charge. These services are including Tiny Steps, car seat safety, home safety, safe sleep, diapers, formula, baby essentials, everyday essentials, feminine hygiene/incontinence products, durable medical equipment and emergency food. Opened in March of 2024, 52 members were aided with services and social needs screenings in FY24!

SAINT FRANCIS HOSPITAL NAMED MOST RACIALLY INCLUSIVE HOSPITAL BY LOWN INSTITUTE

The Lown Index ranking for Social Responsibility is based on hospitals' grades in Equity, Value and Outcomes. It is the first ranking to measure social responsibility of more than 3,600 U.S. hospitals nationwide and applies never-before-used metrics such as racial inclusivity, avoidance of overuse and community benefit. The Index includes 53 metrics to provide a unique and holistic ranking of hospital performance, taking into account the full breadth of what hospitals do as care providers, employers and community partners.



Trinity Health
Mid-Atlantic

Saint Francis
Hospital