Mercy Philadelphia Campus Transformation– Frequently Asked Questions

What is happening?
We are exploring ways to transform Mercy Philadelphia Campus toward a more sustainable healthcare model that can better serve this community over the long term. This will undoubtedly mean shifting away from an inpatient hospital model over time.

Why must you make these changes?
We know Mercy Philadelphia has long faced a difficult financial picture, underperforming in an over-bedded area, making it impossible to continue serving the community in an acute-care capacity over the long term. Decisions about this campus’s future will be guided by our Catholic Mission and reflect the principle we hold most dear, acting in service to those in need.

When will this transformation occur?
It is too early to speculate on a timeframe for this process. However, we know this transformation will take time, and we are dedicated to carrying out this process in a deliberate and responsible manner, keeping in mind—at all times—the best interests of our patients, physicians and colleagues. As we move through this process together, we promise to keep our community informed every step of the way.

What will the planning process look like?
This effort will include a formal Mission Discernment process to ensure our Catholic Mission and Core Values remain at the forefront of our decision-making. We also will be conducting facility assessments at both Mercy Philadelphia and Mercy Fitzgerald campuses, to help inform our transformation efforts. And lastly, we will be engaging an outside partner which has deep experience in working with similar organizations to help us assess the feasibility of a variety of campus models.

What should patients expect next?
While we are not able to describe a detailed timeframe for this transformation at this point, patients may see the beginnings of this transformation in the coming weeks as we begin transitioning certain services from the Mercy Philadelphia Campus to the Mercy Fitzgerald Campus, just 4 miles away.

What should physician’s and colleagues expect next? Will there be layoffs?
Our physicians and colleagues are the lifeblood of our Mission, and we will be focused on providing opportunities to retain our staff within THMA or elsewhere in our area. As the campus begins to change, we vow to be as transparent as possible with our team.