

**February 13, 2020**

**Dear Mercy Philadelphia patients,**

Over the coming months, we will be taking steps to determine a new direction and future for MCMC – Mercy Philadelphia Campus. It is our intention to begin a slow, thoughtful process of transforming our campus away from an inpatient hospital model, shifting toward one that can better and more sustainably serve the West Philadelphia community in the future.

- **There may be some changes in the future to Mercy Philadelphia.**
- **Today, we continue to care for patients as we always have.**

This hospital has long faced a difficult financial picture. For several years, Mercy Philadelphia has underperformed financially in a crowded healthcare market. And, we have come to realize that – no matter how much we wish it different – it is impossible to continue serving the community as a full-service hospital is simply not possible.

This is not a decision we have taken lightly. It is, however, the decision we are called to make. Our Catholic Mission guides us to always evaluate how we can responsibly serve our community. Any decisions we reach about this campus's future will reflect the principle we hold most dear, acting in service to those in need. **The transformation will take time, and, as we carry out this process, we will always focus our actions on the best interests of those at the center of our Mission – our patients, physicians and colleagues.**

While we cannot speculate on exactly how long this process will take, we will begin conducting evaluations of our campus, assessing the needs of the community and transferring certain healthcare services to our sister hospital, Mercy Catholic Medical Center – Mercy Fitzgerald Campus.

We understand you likely have many questions. While we do not yet have all the answers, we promise to keep you informed throughout every step of this process.

Sincerely,

Chris Cullom  
President  
Mercy Catholic Medical Center